

New Resident Packet



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THE MISSION OF THE VILLAGE OF OAK BROOK

is to provide the community with excellent local government services that meet the needs of its citizens and are delivered in a professional, responsive and responsible manner.

VILLAGE OF OAK BROOK ELECTED OFFICIALS/ BOARD OF TRUSTEES

Gopal Lalimalani, M.D., M.B.A | President
Charlotte K. Pruss | Clerk
Don Adler | Trustee
John Baar | Trustee
Michael Manzo | Trustee
Mark Moy, M.D. | Trustee
Edward Tiesenga | Trustee
Asif Yusuf | Trustee

VILLAGE OF OAK BROOK DEPARTMENTS

Police, Fire, EMS Emergency: 9-1-1
Butler Government Center General
Information: (630) 368-5000
Village Clerk: (630) 368-5052
Village Manager: (630) 368-5026
Community Development: (630) 368-5101
Economic Development: (630) 368-5022
Engineering: (630) 368-5130
Fire Non-Emergency: (630) 368-5200
Library: (630) 368-7700
Police Non-Emergency: (630) 368-8700
Public Works: (630) 368-5270
Water Billing: (630) 368-5090
Sports Core Administration (630) 368-6400
Bath & Tennis (630) 368-6400
Oak Brook Golf Club (630) 368-6400

CONNECT WITH THE VILLAGE

Website | www.oak-brook.org
Facebook | "Village of Oak Brook"
Twitter | @OakBrookVillage

Regular meetings of the Village Board are held on the second and fourth Tuesday of the month at 7pm, with the exception of the fourth Tuesday of the months of June, August and December.

Videotaped broadcasts of Village Board meetings air on Comcast Cable Television, Government Access Channel 6 or 110 Mondays at 7pm and online at www.youtube.com/oakbrooktv

Questions or comments? Contact us.

Content Manager: Ejaz Khan
ekhan@oak-brook.org

welcome home

A Note from the Village President



We are pleased to welcome you to the beautiful Village of Oak Brook.

If you're not familiar already with Oak Brook, our community has much to offer. Here are a few quick facts about the Village:

- Oak Brook has more than 7,800 residents across approximately 2,850 households.
- The Village is composed of residential subdivisions, the Oakbrook Center Mall, office and retail locations, restaurants, and numerous corporate headquarters, including McDonald's Corporation.
- The Village of Oak Brook features 269 acres of open space, a full-service library, polo fields, golf courses, swimming and tennis facilities, and other recreational opportunities not commonly found in a village of this size.
- Only 15 miles west of downtown Chicago, Oak Brook is conveniently located along Interstates 88 and 294.
- Oak Brook feeds into five outstanding elementary school districts: Butler District 53; Downers Grove District 58; Elmhurst District 205; Hinsdale District 181; and Salt Creek District 48.

One aspect of life in Oak Brook that we are proud of is the wide range of entertainment and recreational opportunities available in our community. Whether you're participating in an Oak Brook Park District activity, watching a play at the Mayslake Peabody Estate, or jogging down the Oak Brook Pathway System, there is something for everyone to enjoy.

If you have a question, suggestion or concern, please do not hesitate to contact us at (630) 368-5000 or visit us at Village Hall. We strive to make Oak Brook one of the best places to live and work in Chicagoland. To learn more about Oak Brook, visit the Village website at www.oak-brook.org.

Again, welcome to the Village of Oak Brook. Thanks for making our community your home.

Sincerely,
A handwritten signature in black ink, appearing to read 'John...' followed by a flourish.

a quick snapshot

History

From the late 1600s to the early 1800s, the region was the location of the largest Potawatomi settlement in what is now DuPage County. Oak Brook was then known as Sauganakka.

White settlers - among the first, Elisha Fish - began arriving in the 1830s. Families from New York, Pennsylvania, Ohio, Indiana, and Kentucky were attracted by the rich soil, clear streams, and abundant woodland. The Potawatomi, who had sold their land to the federal government, were moving out. Residents called the area Brush Hill, and later Fullersburg, after Benjamin Fuller. Starting in 1898, parcels of farmland were sold to Frank Osgood Butler of Hinsdale and other individuals who built homes on the sites.

In the mid-1930s, homeowners and farmers formed the Community Club, which helped unincorporated Oak Brook establish an identity separate from its neighbors, Hinsdale and Elmhurst. Butler's son Paul began accumulating land, hoping at some point to build a planned community. On part of his property, he established the multiuse Sports Core, which came to include nationally renowned golf and polo clubs. By 1958, when Oak Brook was incorporated, Paul Butler owned much of the land within its boundaries.

Marshall Field & Company purchased land for a proposed shopping center in neighboring Utopia (now Oakbrook Terrace), which was eventually annexed to Oak Brook. The Oakbrook Center opened in 1962 and became the commercial heart of the Village. In the years that followed, many nationally prominent corporations, including McDonald's, opened offices in Oak Brook.

Source: *Encyclopedia of Chicago*

Demographics

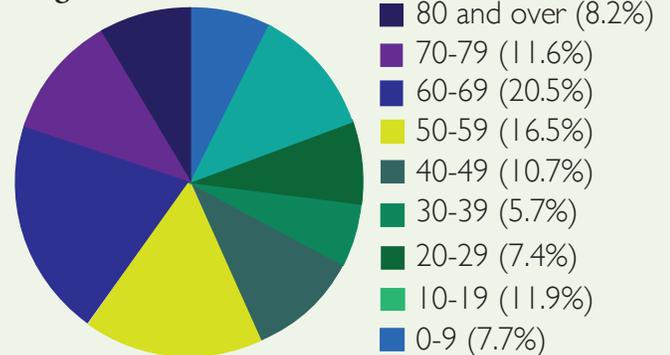
2010 Census Information

Village Size: 5,349 acres, 8.36 square miles

Population: 7,883

Households: 2,850

Age:

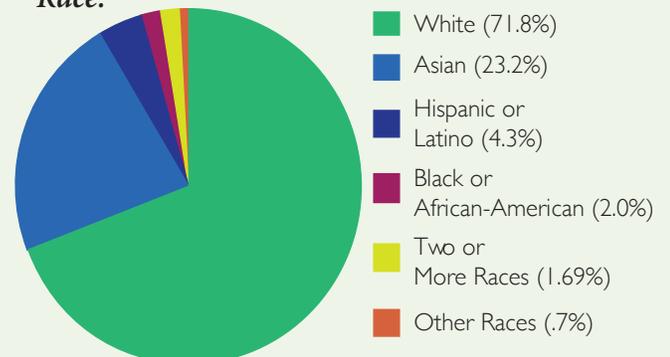


Median Family Income: \$169,718

Median Home Value: \$635,400

Equalized Assessed Valuation: \$1.6 billion

Race:



Source: 2010 U.S. Census Bureau



Primary Education

Preschools

Bright Horizons at Oak Brook
Christ Church of Oak Brook
Oak Brook Christian School

Elementary Schools

District 48: Salt Creek School
District 53: Brook Forest Elementary School
Butler Junior High School
District 58: Downers Grove Elementary School
District 181: Hinsdale Community
Consolidated School
District 205: Elmhurst Community Unit School

High Schools

District 86: Hinsdale Township High School
District 88: DuPage High School
(Willowbrook)
District 99: Community High School
(Downers Grove North)
District 205: Elmhurst Community Unit School
(York High School)

Nearby Colleges & Universities

College of DuPage
ITT Technical Institute
Lewis University
Midwestern University
Olivet Nazarene University
Rasmussen College

Nearby Hospitals

Advocate Good Samaritan Hospital
Elmhurst Memorial Hospital
Adventist Hinsdale Hospital
Adventist La Grange Memorial Hospital
Loyola University Medical Center
Edward Hines Veterans Administration Hospital

Places of Worship

Christ Church of Oak Brook
Faith Fellowship Church
Oak Brook Community Church

Community Organizations

Friends of Oak Brook Public Library
Fullersburg Historic Foundation
Greater Oak Brook Chamber of Commerce
Hinsdale / Oak Brook AAUW
Oak Brook Art League
Oak Brook Civic Association
Oak Brook Historical Society
Oak Brook Lions Club
Oak Brook Women's Club
Rotary Club of Oak Brook

local economy



Offices / Retail

The Oak Brook community was designed to support local commerce so that citizens would enjoy a strong and stable economy — and an exceptional quality of life. As such, elected officials and residents continue to understand and support area business needs and work hard to maintain a positive business climate for local companies that represent a wide range of economic sectors. Today, Oak Brook continues to be the most prestigious business center in the Chicagoland region, with approximately 2,000 professional companies located within a five-mile radius. Some of the largest corporations in the world are headquartered in Oak Brook, including McDonald's Corporation. Other corporations include Ace Hardware, Hub Group, TreeHouse Foods, A.M. Castle, Inland Real Estate, Blistex, Federal Signal, Follett Higher Education Group, Elkay Manufacturing, and Lions Club International.

Each day more than 90,000 business clients and visitors arrive in Oak Brook, not just to work in this bustling, professional corporate center, but to enjoy first class shopping, luxurious dining, hotels, and the best in golf and other recreational activities. As a result, the thriving local economy keeps taxes and operational costs low for its corporate residents and makes doing business here pleasurable and affordable.

Hotels

Oak Brook lays out the welcome mat for countless visitors who come to enjoy the shopping, dining and entertainment options the area offers. Visitors can stay in one of the four major Oak Brook hotels: the Drake, Marriott, DoubleTree, Hyatt Lodge, Residence Inn and Le Méridien. Combined, these hotel facilities contain over 1,100 rooms and provide a wide range of amenities including restaurants, banquet facilities, and corporate training rooms for both guests and the community as a whole. Whether visitors decide to shop or enjoy one of Oak Brook's fine dining locations, they are sure to enjoy their stay.

Restaurants

Oak Brook has an unmatched variety of dining options. With over 60 restaurants to choose from, Oak Brook is a "dining mecca" for not only its residents, but the entire Chicagoland area. Patrons can entertain a client or enjoy a relaxing evening at one of Oak Brook's many fine dining restaurants like Gibson's Steakhouse, or eat on the go at a more casual eatery such as Labriola Bakery and Cafe. Banquets can be held at a number of unique locations, from historic Peabody Mansion to the Bath & Tennis Club. For a list of restaurants, visit the local Chamber of Commerce website at www.obchamber.com.



things to do

Shopping

With more than 150 upscale shops and restaurants, the Oakbrook Center was voted the #1 shopping destination by Illinois shoppers. The Oak Brook Promenade offers a unique setting with an underground parking garage and valet service. Additional locations, like the Shops at Oak Brook Place, Oak Brook Court, the Oaks of Oak Brook, Clearwater, Costco, and Macy's Home Store make Oak Brook the ultimate one-stop shopping experience.

Golf, Swimming & Tennis

The Oak Brook Golf Club (public) has a beautiful 18-hole golf course, driving range, and putting/chipping greens. The Oak Brook Bath & Tennis Club (public) offers three pools, eight tennis courts, a poolside cafe and clubhouse. Oak Brook also offers two private golf clubs: Butler National Golf Club and Butterfield Country Club.

Local Events

The Village of Oak Brook hosts the annual Oak Brook Polo Club matches and the Taste of Oak Brook, which offers fireworks, food, and activities for the whole family. The Oak Brook Park District offers seasonal festivals, such as Oktoberfest and the Summer Concert Series. Other local events include the Oak Brook Half Marathon, Antique Fair at Graue Mill, annual Evergreen Concert at local library and Folio plays at Mayslake.

Dining

Oak Brook's premier shopping centers are also known for their impressive lineup of restaurants. The Oakbrook Center offers 29 different dining spots and the Oak Brook Promenade has numerous well-known eateries for patrons to choose. From American to French, Italian to Indian, seafood to steaks, your palette won't fall short of satisfied with the myriad of local restaurants available to you.

Enjoy the Pathway

The Village's pedestrian and bicycle safety pathway system consists of 15 miles of stone and asphalt pathways connecting many areas of the Village. Maintenance is shared by the Village of Oak Brook and the Oak Brook Park District. A map is available for viewing on the Village website.

And so much more!

Entertainment abounds in and around Oak Brook. Visit these local attractions:

- Pinstripes (bocce, bowling, bistro)
- Graue Mill & Museum
- Mayslake Peabody Estate
- Drury Lane Theatre
- AMC Yorktown 18 Theater
- Brookfield Zoo
- Cantigny Park
- Fullersburg Forest Preserve
- Morton Arboretum



governance

Governance in Oak Brook

The Village of Oak Brook operates under the Trustee/Village form of government. The Village is governed by our elected Village President and a six-member Board of Trustees - each elected at large for a four-year term of office. The Village Clerk is elected for a four-year term, attends meetings of the Village Board, keeps its minutes, and is the official custodian of Village records. Elections are held biennially, during odd numbered years, on the first Tuesday in April.

The Village Board's primary function is policy making. The Village President, with the consent of the Board, appoints a Village Manager to administer daily administrative operations of the Village. The Village President presides over meetings of the Board, and selects and removes appointed officers of various boards, commissions and committees with the consent of the Board.

Village Taxes

The following taxes are levied by the Village:

- Sales Tax: 1.5%; All taxing bodies: 7.75%
- Telecommunications: 6%
- Natural Gas Utility: 5%
- Electricity Tax (with 10-rate tiers): 5%

Oak Brook has the lowest commercial and residential property tax rates (other taxing bodies) in DuPage County. Oak Brook is among the few Illinois communities that does not levy municipal property taxes.

Opportunities to Serve

Advisory boards, commissions and committees are responsible for advising the Village Board concerning matters that fall within their particular subject area. Their recommendations are normally transmitted to the Board of Trustees for final action.

Members are appointed by the Village President with consent of the Board of Trustees.

The following are the names of each of the boards, commissions and committees that residents can serve within:

- Board of Fire and Police Commissioners
- Commercial Revitalization Committee
- Electric Aggregation and Issues Committee
- Firefighters' Pension Fund Board
- Hotel, Convention and Visitors Comm.
- Library Commission
- Plan Commission
- Police Pension Fund Board
- Ad Hoc Residential Enhancement Committee
- Streetscape Committee
- Zoning Board of Appeals

Individuals interested in serving may contact the Village President's office and ask for an application form, or may complete an application online or at the Village Hall.



Village Meetings

Village Board meetings are held on the second and fourth Tuesday of each month, beginning at 7 p.m. in the Samuel E. Dean Board Room at the Village Hall. However, the board meets only the second Tuesday of the month in June, August, and December. Live streaming of Village Board meetings is now available via the Village's website at www.oak-brook.org

Videotaped broadcasts of Village Board meetings air on Comcast Cable Television, Government Access Channel 6 or 110 (Oak Brook Club) Mondays at 7 p.m. and Tuesdays at 12 noon. The broadcasts are also available for viewing on the Village website.

Residents may comment during the Village Board meetings given he or she signs up prior to the start of the meeting, and agrees to speak professionally within the 5-minute time limit.

Village Hall Services

The Village Hall provides notary and voter registration services.

For passport services, please visit the following locations:

- Oak Brook Post Office, (800) 275-8777
1314 Kensington Road, Oak Brook
- Hinsdale Post Office, (800) 275-8777
109 Symonds Drive, Hinsdale
- York Township, (630) 627-3354
1502 Meyers Road, Lombard

Voter Registration

The Village Clerk's office provides voter registration services for residents at the Village Hall. Voter Registration may also be completed at the Oak Brook Public Library, at the DuPage County Election Commission office at 421 North County Farm Road in Wheaton, Ill., or on the Election Commission website at dupageelections.com.

In order to register to vote, a person must meet three qualifications:

- (1) Be a citizen of the United States,
- (2) Be 18 years of age by election day, and
- (3) Be a resident of the precinct for 30 days as of the next election.

You must provide two forms of identification - one with the current residence.

Village Website

The Village website is designed to improve residents' ability to connect with local government. The website features:

- Alerts regarding critical community news will be posted on the website and will be pushed out to the Village's Facebook and Twitter accounts.
- Archive Center stores the Village agendas, minutes, newsletters and other important documents.
- Notify Me allows residents to sign up to be notified via e-mail and/or text message about updates to the Village website.

Check us out at: www.oak-brook.org

procedures



Licensing

The Village Clerk's office administers license applications, except for taxi and limo licenses, which are executed by the Police Department. The Clerk is the custodian of such licenses. To begin the application process for liquor, commercial and non-commercial solicitation, scavenger, tobacco and raffle licenses call (630) 368-5052.

Freedom of Information Act

The Village Clerk's office maintains all Village records including Village Board minutes, ordinances, resolutions and the Village Code. The office processes inquiries from the public for official Village documents in accordance with the Illinois Freedom of Information Act (5 ILCS 140).

You must complete a Freedom of Information Request Form at www.oak-brook.org. You may submit the form online, mail it to the Village's FOIA Officer, fax it to (630) 368-5057, or drop off your request at Village Hall. Each request will be complied with or denied within five working days after it is received. The five day period may be extended up to five additional working days if needed (5 ILCS 140/3).

Archived FOIA requests have been made available online for inspection and copying unless the requested documents are exempt under the Freedom of Information Act (5 ILCS 140/7).

Door-to-Door Solicitation

The Village of Oak Brook regulates solicitation within the community. There are two types of solicitors who may go door-to-door for solicitation: commercial and non-commercial. Commercial solicitors must have a permit issued by the Village. Non-commercial solicitors must register with the Village.

Both commercial and non-commercial door-to-door solicitors are required to:

- Wear the Village-issued solicitation badge conspicuously on the outside of an outer garment.
- Honor "No Soliciting" signs displayed on any premises.
- Leave the premises when requested to do so.
- Indicate the purpose of the visit and not misrepresent that the purpose is other than to solicit.

Commercial solicitation hours are Monday through Saturday, excluding holidays, from 9 a.m. to 6 p.m. Non-commercial hours are daily 9 a.m. to 9 p.m.

Solicitors and Peddlers have a duty to honor "No Soliciting" signs posted on or near the main door to any residence. "No Solicitors or Peddlers" window decals are available at no cost to residents at the office of the Village Clerk in the Village Hall.

If you believe any of these requirements are being violated, call the Police Dept. non-emergency number at (630) 368-8700. If you feel threatened in any way, call 9-1-1.



refuse/water

Refuse & Recycling Services

The Village of Oak Brook contracts out its refuse services to Republic Services (Allied Waste). Republic Services bills quarterly in advance. Payment is expected 30 days from the billing date. For more detailed information, contact Allied Waste at (708) 345-7050.

Refuse & Recycling

Refuse, recycling and yard waste are collected on Mondays. Materials must be placed at the curb no sooner than 6 p.m. the day prior to collection, but before 6 a.m. the day of collection. Empty containers must be removed from the curb by 6 a.m. on the day following collection. Twice weekly refuse collection and back door refuse service are available at an additional charge.

Given the recent ban of electronics from landfills, the Village offers electronics recycling collections in May and September.

Solid Waste

Unlimited amounts of household refuse in cans or bags will be collected. Cans or bags may weigh up to 50 pounds when full and may hold up to 32 gallons. All cans must have two handles. Bulk items that do not fit in cans or bags may be placed at the curb for collection. Republic Services should be contacted for quotes and scheduling special collections.

Household Hazardous Waste

Flammable, toxic, corrosive or reactive products should only be disposed of at the DuPage County waste facility in Naperville. Additional info at dupageco.org/recycling

Yard Waste Collection

Yard waste is collected on Mondays from Apr. 1 through Nov. 30 from the curb. Leaves, grass clippings and plant material must be placed in 32-gallon biodegradable paper bags or 32-gallon refuse cans labeled "Yard Waste." Twigs, brush and branches must be bundled with natural rope or twine, and can be no more than 4 ft. long, 2 ft. in diameter, and 50 lbs. Yard waste stickers may be purchased at the Village Hall, the Oak Brook Library, and at the Jewel in Westmont or Elmhurst, and must be attached to each container/bundle.

Water Services

The Village purchases Lake Michigan water from Chicago through the DuPage Water Commission, and distributes water to all Oak Brook residents and commercial businesses. All residential customers are billed bi-monthly, while commercial customers are billed monthly. Water bill payments are due 21 days after the billing date, and a 10 percent late charge is added to the amount thereafter. Payments can be mailed to 26018 Network Place, Chicago, IL 60673, paid at Village Hall, or submitted at the drop-box located at the Spring Road/31st Street parking lot entrance. Cash, checks or money orders are accepted for payment. To initiate a water account, contact the Finance Department at (630) 368-5090.

maintenance

Storm & Sanitary Sewers

To maintain drainage and mitigate potential contaminants from entering the creeks and drainage ways within Oak Brook, the Village conducts storm sewer inlet cleaning. Troublesome areas are cleaned and cleared of root growth annually, while trouble-free areas are cleaned on a 3-year cycle. Residential and commercial streets are routinely swept to maintain a clean appearance and keep debris from entering the storm sewer system.

Sanitary sewers serving residential and commercial properties are either maintained by the Flag Creek Water Reclamation District or the Downers Grove Sanitary District. Issues should be directed to the district servicing your property.

Leaf Pickup Schedule

The Village provides an annual leaf collection program in non-gated subdivisions where residents can rake their leaves to the street pavement edge for the Village to haul away. Leaves should be piled up - unbagged - and should be free of shrub clipping, sticks or debris. Leaves are collected on four occasions during the fall season, with the dates dependent upon the residents' respective subdivision. The pickup schedule and other program information is publicized on the website and newsletter, and is distributed to the Homeowners Associations.

Tree Pruning

Parkway tree pruning is conducted regularly to maintain the Village's inventory of over 9,000 trees. In order to reduce the severity of pruning, all parkway trees are pruned on a 4-year cycle. The pruning program is contracted out to professional companies whose crews are required to have certified arborists as supervisors.

Snow & Ice Control

Street crews apply highway de-icer salt to pavement surfaces until snow accumulation reaches 1 ½ inches or more. During snow plowing operations, snow is pushed to the side of the street and is continuously repeated until the storm subsides. Once the storm has passed and all streets have been plowed of snow, a final drive-through pass of the Village is done and salt is applied to rid the pavement of any unplowed snowpack. Safety and traffic flow dictates that main streets be plowed first, followed by secondary streets, then cul-de-sacs and dead-ends. Under normal conditions, all streets are plowed and salted within 10 hours of snowfall.

* Note: Not all streets in Oak Brook are maintained by the Village. Route 83 and 22nd Street are plowed by IDOT, while 31st Street, Meyers Road, Midwest Road and the majority of York Road are plowed by DuPage County. Some private streets are maintained by the respective subdivision.



Mosquito Abatement

Mosquito abatement services are contracted out by the Village for the purpose of reducing adult nuisance complaints and mitigating disease vector should it arise. The emphasis of the program is the eradication of mosquitoes while they are still in the larval stage and are incapable of biting. All standing bodies of water are continuously inspected and treated if breeding is discovered. Additionally, the larvalciding program includes treatment of streets, drainage inlets, and inaccessible areas by either helicopter or backpack treatment techniques. However, it is impossible to kill all mosquitoes. As such, and to keep the nuisance level to an acceptable level, we periodically conduct a Village-wide spray (adulticiding). This “knocks down” the adult population, but again, is only partially effective.

Concerning West Nile Virus, when recommended by our abatement contractor and the Illinois Dept. of Public Health, Public Works conducts Village-wide sprays to reduce the adult mosquito population, mitigating the virus. Regardless, residents should take personal steps to avoid exposing themselves. Residents should also use the Clarke Mosquito Hotline at 1-800-942-2555 to report possible breeding sites, such as standing water, or nuisance conditions. For more information, visit the Centers for Disease Control & Prevention website at www.cdc.gov.

Pathway System

The Village’s pedestrian and bicycle safety pathway system is comprised of approximately 15 miles of stone and asphalt pathways that interconnect many areas of the Village. Depending on the section, maintenance of the system is the responsibility of either the Village or the Oak Brook Park District. Inspections of the Village’s portion are conducted annually to ensure that the system is properly maintained. A map of the pathway system can be located on the Village website. To report downed branches, call (630) 368-5270.

Natural Disasters

The Village Manager’s office is responsible for supporting emergency management functions within the Village. A primary component of the Village’s emergency management is the Emergency Operations Plan, which directs employees to follow outlined procedures for operations during a natural disaster. To stay abreast of the latest news, residents are advised to listen for local emergency sirens, read updates on the Village website, sign up for the Blackboard Connect emergency notifications system, and/or contact the Village Hall to address public problems as they arise. Residents should take necessary precautions for emergencies, such as purchasing materials for an at-home emergency kit. For more information, visit www.ready.gov.



development

Building & General Permits

The Community Development Department is responsible for issuing permits and assuring compliance with the Village Zoning, Building, Electric, Plumbing and Property Maintenance Codes. Village residents and builders must obtain a building permit prior to beginning any project. To view a list of activities requiring or not requiring a building permit, visit the department's section on the Village website. To ensure that a permit is or is not required, please verify with the Community Development Department by calling (630) 368-5101.

Flood Information

The Community Development Department provides advice on how to retrofit buildings to prevent flood damage. There are generally five approaches to retrofitting: elevation, barriers, dry flood proofing, wet flood proofing and basement protection. Other property protection measures include grading, ditch cleaning, moving furniture and sandbagging.

Flood insurance through the National Flood Insurance Program (NFIP) provides coverage that most homeowners insurance does not (e.g. coverage for damage to structures and contents from flooding, flood-related erosion, and mud slides). Residents may purchase flood insurance from licensed insurance agent or groups.

Planning & Zoning

This division is concerned with the development, maintenance, and implementation of the Comprehensive Plan, Zoning Ordinance, and Subdivision Regulations through the Zoning Petition process. It works closely with the Board of Trustees, Plan Commission, Zoning Board of Appeals and Planned Development Commission in the review and public hearing process for requests for Planned Developments, Map & Text Amendments, Appeals, Variations, Special Uses, and Plats of Subdivision. The Community Development Director manages requests.

GIS Mapping

The Village of Oak Brook is a member of the GIS Consortium, a cooperative of 18 local communities utilizing cost-effective solutions for geographic information systems (GIS) and related technologies. GIS is commonly used by Village staff for daily municipal operations and long-term planning. The GIS Consortium also provides the Village with its own custom interactive mapping application, which is located on the Village website. Residents can access the online mapping application to search for property information, which includes zoning, school districts, County Assessor data, and voting districts. The application also provides an up-to-date high resolution aerial photo and elevation data.



public safety

Parking Regulations

In order to facilitate police protection, street cleaning, leaf and snow removal, it is unlawful for any vehicle to be parked on any street in the Village between the hours of 2 a.m. and 6 a.m. on any given day, except for emergency vehicles. For special permission for overnight parking, complete the form on the Village website.

Crime Prevention

The Police Department Crime Prevention and Community Relations Unit offers crime prevention programs to Village residents and to the business community. Some of the programs include:

- Personal safety seminars
- Citizen's Police Academy
- Homeowners' Association Liaison Officer
- D.A.R.E. (Drug Abuse Resistance Ed'n.)
- Vehicle theft prevention seminars
- Home and Business security surveys
- Senior citizen crime prevention
- Retail Theft Prevention/Credit Card Fraud/Issuance of bad checks
- Operation Identification (engraving social security and or drivers license numbers on their personal property)
- Neighborhood Watch Program
- Block party participation (displays and fingerprinting of young children)
- Vacation Watch (see website for details)
- Children's programming

Fire and Injury Prevention

The Fire Department offers fire and injury prevention education, such as:

- First-aid
- CPR (cardiopulmonary resuscitation) and AED (automatic external defibrillators) classes
- Fire extinguisher use
- Fire safety classes
- Knox-Box Rapid Entry System
- Disaster & after Disaster preparedness
- Courtesy home fire safety inspections
- Commercial fire code inspections

To schedule an inspection or for more information on fire safety programs, contact the Fire Department at (630) 368-5200.

Emergency Transportation

The Fire Department is responsible for providing rescue, special rescue, and emergency medical services. Currently, the Oak Brook Fire Department primarily transports to Elmhurst Memorial Hospital, Adventist Hinsdale Hospital, and Good Samaritan Hospital in Downers Grove. Other hospitals where patients can be transported, if requested and deemed medically appropriate, are Adventist La Grange Memorial Hospital, Loyola University Medical Center, and Edward Hines Veterans Administration Hospital in and near Maywood. For a full list of ambulance fees, visit the Fire Department page on the Village website.

recreation



History

In 1977, Oak Brook residents voted to institute the first municipal tax to purchase the Sports Core from Paul Butler. The bonds were retired in 1994, and today, the Village owns and operates this 269-acre property that features the Bath & Tennis Club, Golf Club, Polo Grounds and Open Fields.

Polo Season

Since its inception in 1922, world-class teams have come to play on the historic Oak Brook Polo Grounds. It is most famous for once hosting Charles, Prince of Wales, and for hosting the U.S. Open (Polo) for 25 years. After a 3-year break, polo has returned to Oak Brook with flare. The polo season consists of six Sunday afternoon matches during late summer with VIP and general admission offerings. Residents are eligible to purchase general admission tickets at a reduced fee.

Clubhouse Booking

The beautiful wood-and-glass architecture of the Oak Brook Bath & Tennis Clubhouse and a striking view of the lake and grounds makes the clubhouse a memorable setting for dining, meetings, weddings and banquets. Members and non-members alike can rent the clubhouse for private parties and other special events. Contact our staff at (630) 368-6442 for details.

Bath & Tennis Club

This facility is secluded on 20 acres of woodlands. The offerings include:

Swimming: 3 pools; one for competitive swimming, one for diving, and one for wading. Swim lessons, water aerobics, and children's swim team are available.

Tennis: 8 Har-Tru clay outdoor courts. Tennis professionals are available for teaching private, semi-private and group tennis lessons for adults and children.

Beach & Lake: Canoe or paddleboat rides on the lake, and sunbathing on the sand beach. Sand volleyball is also available.

Food & Beverages: Poolside Cafe food services are offered during the summer.

Residents and non-residents are eligible for membership. Both pool/tennis memberships or tennis-only memberships are available. Call (630) 368-6440 for more information about the Bath & Tennis Club.

Golf Club

This 18-hole public golf course is open from early spring until late fall, weather permitting. The Oak Brook Golf Club also presents the annual polo matches. The facility features a pro-shop, grill, and an outdoor patio overlooking the course, driving range, and three putting/chipping greens. To inquire about membership or to schedule a tee time, call (630) 368-6400.

library/emergencies

Library & Programs

The Oak Brook Public Library is surrounded by beautiful views and gardens. The 24,000 square foot building holds more than 100,000 items and thousands of digital resources. Librarians can supply in-depth answers to reference questions, provide reading and viewing suggestions, offer computer assistance and training, suggest resources, and select the best current materials.

The Library offers a selection of educational, recreational and informational programs throughout the year. Amenities include: computers for patron use, two small quiet study rooms, a large meeting room, color copiers and Wi-Fi.

Library cards are available to Oak Brook residents and businesses. Visit the website at www.oak-brook.lib.il.us for more information. Follow the Library on Twitter @oakbrooklibrary, and “like” the Library page on Facebook.

Outdoor Warning Sirens

Sirens are sounded immediately when the National Weather Service issues a tornado warning for the Oak Brook area, and are in effect until the warning is discontinued. The system is tested monthly on the first Tuesday of each month around 10 a.m. from March through November.

Emergency Notification System

In an effort of keeping residents abreast of the latest local government news, including emergency information, the Village uses the mass notification program Blackboard Connect. All publicly available residential and commercial phone numbers are automatically included in the system. Residents can opt-in to have notifications sent via e-mail, voicemail, and/or text message by signing up on the Village website.

Building Usage

Residents may reserve meeting rooms in the Village Hall (VH) and the Library (L).

Friends of the Oak Brook Public Library Meeting Room (L): Seats 132. Tables, chairs and a variety of electronic audio visual equipment. Grand piano available for a small fee. Complete the online application form to reserve.

Samuel E. Dean Board Room (VH): Seats 177. Food and beverages are not allowed within the Board Room; however, the lobby outside the Board Room can be used for placement of a refreshment table. Projection screens are available for use. ADA accessible.

West Wing Conference Room (VH) Seats 60 with chairs and 28 with tables and chairs. For Village Hall rooms, call (630) 368-5000 to make arrangements.



contacts

Village Hall

Butler Government Center
Village of Oak Brook
1200 Oak Brook Road
Oak Brook, IL 60523
www.oak-brook.org

General Telephone
(630) 368-5000
General Fax
(630) 368-5045

Hours

Village Administration, Community Development,
Engineering, Fire Administration: 8 a.m. - 4:30 p.m.
Public Works: 7 a.m. - 3:30 p.m.
Police Administration: 8 a.m. - 11 p.m. M-F
Library: 9:30 a.m. - 9 p.m. M-Th
9:30 a.m. - 5 p.m. F-Sat
Fire/Police Services: 24 Hours/Day

Important Contacts at the Village

General Information
Administration

Village Hall
Village Manager
Assistant Village Manager
Legal
Village Clerk
Purchasing
Finance Department
Water Billing

(630) 368-5000
(630) 368-5026
(630) 368-5022
(630) 368-5032
(630) 368-5052
(630) 368-5164
(630) 368-5072
(630) 368-5090

Community Development

General
Planning & Zoning
Building Permits
Building Inspections

(630) 368-5101
(630) 368-5106
(630) 368-5108
(630) 368-5110
(630) 368-5130

Engineering

General

(630) 368-5200

Fire/EMS

General (Non-emergency)
Emergency

9-1-1
(630) 368-7700

Library

General

(630) 368-8700

Police

General (Non-emergency)
Emergency

9-1-1
(630) 368-5270

Public Works

General

(630) 368-6440

Sports Core

Bath & Tennis Club
Golf Club

(630) 368-6400



Recycling & Hazardous Waste

Republic Services (Allied Waste) (708) 345-7050
 DuPage County Household
 Hazardous Waste (630) 510-2810

Utility Locating for Excavators

Joint Utility Locating
 Information for Excavators
 (JULIE)* (1-800) 892-0123

* Call 48 hours before digging.

Interstate & Road Maintenance

DuPage County Highway (630) 682-7321
 IDOT (630) 832-7330
 York Township Highway Dept. (630) 620-2400

Utilities

ComEd (1-800) 334-7661
 Comcast Cable (1-866) 594-1234
 Nicor Gas (1-800) 942-8900
 AT&T (1-800) 244-4444

Flood Insurance

National Flood
 Insurance Program (1-800) 636-6620

Other Governmental Entities

School Districts

District 48: Salt Creek (630) 279-8400
 District 53: Brook Forest (630) 325-6888
 Butler Junior High (630) 573-2760
 District 58: Downers Grove E.S. (630) 719-5800
 District 86: Hinsdale Township (630) 655-6100
 (Central High)
 District 88: DuPage High School (630) 530-3981
 (Willowbrook High)
 District 99: Community High (630) 795-7100
 (Downers Grove North)
 District 181: Community Cons. (630) 887-1070
 (Hinsdale Elementary)
 District 205: Elmhurst Comm. (630) 834-4530
 (York High School)

Clarke Mosquito Abatement (1-800) 942-2555
 Downers Grove Township (630) 968-2100
 Assessor
 DuPage County Board (630) 407-6060
 DuPage County Board
 of Elections (630) 407-5600
 DuPage Forest Preserve (630) 933-7200
 DuPage Water Commission (630) 834-0100
 Downers Grove Sanitary Dist. (630) 969-0664
 Flagg Creek Water
 Reclamation District (630) 323-3299
 Greater Oak Brook Chamber
 of Commerce (630) 472-9377
 IL Environmental
 Protection Agency (708) 338-7900
 PACE Bus Service (847) 364-8130
 Oak Brook Park District (630) 990-4233
 Oak Brook Post Office (630) 990-4224
 York Township Assessor (630) 627-3354



Oak Brook Sports Core

Oak Brook Bath & Tennis Club

| Oak Brook Golf Club

| Sports Core Athletic Fields



Sports Core Administration
800 Oak Brook Road
Oak Brook, IL 60523
(630) 368-6420

www.oak-brook.org/recreation

OAK BROOK POLO

Oak Brook Polo. Feel the excitement!



For more information:
www.oak-brook.org/polo
or call (630) 368-5095

Photo of Oak Brook 2013

VILLAGE OF OAK BROOK

