



Name
Mailing Address
City, State Zip

[Date]

Cross-Connection Survey

Please complete the form below to the best of your ability or consult a licensed plumber for assistance. If you have any questions, please reach out to the BSI Customer Service Team: 888-966-6050 or support@backflow.com

Dear Water Customer:

The State of Illinois (IEPA) requires all water systems to have and maintain an effective cross-connection control program. A component to the program is a comprehensive mail survey of the water system.

The **Village of Oak Brook** partners with Backflow Solutions, Inc. (BSI Online) to assist in cross-connection program management, including mail surveys and annual testing notifications.

What is a Cross-Connection?

A cross-connection is a physical connection between a possible source of contamination and the public drinking water system piping. This connection, if not properly protected, can lead to the contamination of the drinking water system through a backflow event – or when the flow of water is reversed.

Customer Responsibility

It is the customer's responsibility to ensure that unprotected cross-connections are not created. Required backflow prevention devices must be tested to ensure they meet state requirements and must be maintained in operable condition.

Next Step: Complete the Cross-Connection Survey

By providing information via this IEPA required mail survey, we can determine if a current or potential cross-connection exists. The information collected helps identify where backflow prevention devices may be needed, as well as provides information on existing devices. If your response indicates any actual or potential cross-connection, you will be contacted and informed of the steps you may need to take to eliminate this hazard and protect yourself and the public from the dangers of backflow.

Please complete your survey online at backflow.com/oakbrook. The use of the provided URL is highly encouraged. Alternatively, you can mail this form back to the PO box listed above.

Please respond no later than **4-15-2021**.

Property Address:

Property Name:

Property Address

City

State

Zip

Account #

Phone

Contact Name

E-Mail

Please state your type of business (i.e. restaurant, dry cleaner, etc.)

If you have a RESIDENTIAL property, please fill out the below questions. Check whether or not you have the following:

- Underground lawn sprinkler/irrigation system
- Hot Tub/Spa/In-ground Pool:
- Fire Suppression/Sprinkler System
- Boilers (excluding hot water heaters)
- Is your residence part of a Homeowners Association?

If you have a COMMERCIAL property, please fill out the below questions:

- X-Ray Machine Cooling Tower Fire Sprinkler Photo Lab
- Carbonated Beverage Machine Farm Equipment Swimming Pool
- Lawn Irrigation System Medical Equipment Commercial Ice Maker
- Large, Commercial Boiler (not a water heater)
- Hose Aspirator for Spraying Chemicals Water Tank Truck Filling Station

Does your business use chemicals, such as a medical facility or a beauty salon?

Do you have any equipment hooked directly to your waterlines?

Are there any backflow assemblies present at your property? If yes, how many?

More than one assembly? Please fill out online at:
backflow.com/oakbrook

Assembly:

Manufacturer

Model # (909,975,825, etc.)

Size (1",2",6",etc.)

Type (RP,DC,PVB,SVB)

Serial Number (found on name plate)

On Line To: